

# **JOB VACANCY ANNOUNCEMENT**

## **AMERICAN EMBASSY**

December 29, 2011

**NOTE: All applicants who are not the Family Members of USG employees officially assigned to post and under Chief of Mission Authority must have the required work and/or residency permits to be eligible for consideration.**

**ANNOUNCEMENT #** HR11-048

**OPEN TO:** All Interested Candidates

**POSITION:** **DISPATCHER /CHAUFFEUR**

**POSITION NO:** A52734

**OPENING DATE:** December 29, 2011

**CLOSING DATE:** January 12, 2012

**WORK HOURS:** Full-time; 40 hours/week

**SALARY:** \*Not-Ordinarily Resident: (Position Grade: FP-08 to be confirmed by Washington)

\*Ordinarily Resident: ø10,849 p.a. (Starting salary)  
(Position Grade: FSN-06)

**LENGTH OF HIRE:** Indefinite

**NOTE: ALL APPLICANTS WHO ARE NOT GHANAIAAN CITIZENS WILL BE EXPECTED TO RESIDE IN GHANA AND MUST BE ABLE TO QUALIFY FOR A GHANAIAAN WORK PERMIT. NO RELOCATION EXPENSES ARE PROVIDED TO THE JOB LOCATION: ACCRA, GHANA. IF TRANSPORTATION TO ACCRA IS REQUIRED, IT WILL BE THE EMPLOYEE'S RESPONSIBILITY.**

The U.S. Embassy in Accra, Ghana is seeking an individual for the position of a **DISPATCHER/CHAUFFEUR** in the General Services Office of the Embassy.

### **BASIC FUNCTION OF POSITION**

The incumbent controls and drives motor vehicles used to provide different transportation service to the Mission in Accra, throughout Ghana, and in Togo and Benin, S/he is a leader of one of three (3) teams, and assists in the supervision, team evaluation preparation and conducts vehicle inspections for a fleet of 105 vehicles. As the leader, s/he may perform the duties pertaining to the team assigned as follows:

**Leader of Team One:**

Arranges border swaps between Accra and Lome as well as preparation of Bills for Deputy Chief of Mission (DCM). Enforces safe driving practices, professional appearance of drivers, proper maintenance as well as issuance of work orders for the maintenance and repairs of Government Owned Vehicles (GOVs). Ensures that drivers are provided with uniforms, shoes as well as other safety logistics needed for the performance of their duties. Establishes work schedules, processes vehicle request for transportation and dispatch of official vehicles.

Provides transportation support for visiting delegation and VIP's as well as handle any paper work required for billing and/or overtime payments in the absence of the Motor Pool Supervisor. Audits daily trip tickets and its entries and ensures that vehicle keys are properly turned in after close of business. Sets up new drivers on the use of office equipments such as computers, telephones, etc.

**Leader of Team Two:**

Dispatches drivers and vehicles in the performance of official duties and inspects rental vehicles for roadworthiness before use by the user Agencies. Establishes work schedules and process vehicle requests for transportation purposes. Allocates vehicles for trekking purposes and conducts pre-trekking inspections on vehicles. Ensures that the Mission vehicles are properly insured and are roadworthy.

Prepares work orders for vehicle repairs, conducts Smith training and tests driver candidates for safety and competence. Enforces safe driving practices, professional appearance of drivers, proper maintenance and repair work on GOV's. Ensures that vehicles are secured and keys turned in at close of business.

**Leader of Team Three:**

Establishes work schedules, processes vehicle requests for transportation and dispatches official vehicles. Prepares quarterly workload statistics and weekly/monthly reports on fuel consumption as well as annual workload counts for the Financial Management Center. Drafts and monitors duty and trekking rosters. Tests driver candidates for safety and competence before hiring. Trains and audits drivers on the usage of daily vehicle use record/trip sheets and maintains vehicle file.

Enforces safe driving practices and proper maintenance of vehicles, issues work orders for maintenance and repair work on vehicles as well as enforces professional appearance of drivers. Acts as a back-up in the performance of administrative duties in the absence of the administrative clerk. Pairs drivers to vehicles, ensures that vehicles are equipped with safety tools and accessories as well as keys turned in after close of business.

## QUALIFICATIONS REQUIRED

**NOTE: All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.**

1. Completion of Secondary School or Technical School is required.
2. Five years experience, three of which must relate to driving/chauffeuring and maintenance and the remaining two years performing vehicle dispatcher duties.
3. Level IV (fluent) Speaking/Writing/Reading English. High degree of proficiency in both the written and spoken language, including the ability to translate. Job holder may need to act as an interpreter in English. Language proficiency will be tested.
4. Must have a good knowledge of automotive vehicle operation, safety and traffic regulations; read and interpret road maps in Accra and up-country, perform minor maintenance work on vehicles as well as have a **valid driver's license Class D**. Driving experience will be tested.
5. Must have inter-personal, customer service, management and leadership skills as well as be creative and innovative.

## SELECTION PROCESS

When equally qualified, US Citizen Eligible Family Members (AEFMs) and U.S. Veterans will be given preference. Therefore, it is essential that the candidate address the required qualifications above in the application.

## ADDITIONAL SELECTION CRITERIA

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
4. Currently employed US Citizen EFM's who hold FMA appointment are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment, unless currently hired into a position with a When Actually Employed (WAE) work schedule.

## TO APPLY

Interested candidates for this position must submit the following for consideration of the application:

1. Universal Application for Employment (UAE) as a Locally Employed Staff or Family Member (DS-174): **or**
2. A combination of both: i.e. Section 1-24 of the UAE along with a listing of the applicant's work experience attached as a separate sheet; **or**
3. A current resume or curriculum vitae that provides the same information found on the UAE (*see section 3A below for more information*): **plus**
4. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional US Veteran preference must submit documentation confirming eligibility for a conditional preference in hiring with their application.
5. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.
6. A telephone number, post office box and/or e-mail address where we can contact you to schedule an interview.

3A. If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information equal to what is found on the UAE.

### **Failure to do so will result in an incomplete application.**

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (if known)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Date and Place of Birth
- G. Current Address, Day, Evening, and Cell phone numbers
- H. U.S. Citizenship Status (Yes or No) & status of permanent U.S. Resident (Yes or No; if yes, provide number)
- I. U.S. Social Security Number and/or Identification Number
- J. Eligibility to work in the country (Yes or No)
- K. Special Accommodations the Mission needs to provide
- L. If applying for position that includes driving a U.S. Government vehicle, Driver's License Class / Type
- M. Days available to work
- N. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- O. U.S. Eligible Family Member and Veterans Hiring Preference
- P. Education
- Q. License, Skills, Training, Membership, & Recognition
- R. Language Skills
- S. Work Experience
- T. References

## NOTE:

1. All applications must have the **Position Number** and **Position Title** identified.
2. All “Hard Copy”/printed applications must be submitted to the Mail Room at the Chancery. Hard Copy Applications submitted through any other office will not be accepted. You may apply on-line using the [AccraHRO@state.gov](mailto:AccraHRO@state.gov) email address. This is the preferred means of applying for a position with the American Embassy. Please go to our website for additional information, including current openings and tips on applying with the American Embassy in Accra. <http://ghana.usembassy.gov/jobopportunities.html>
3. ALL APPLICATIONS MUST BE FOR AN OPEN/ADVERTIZED POSITION. APPLICATIONS PREVIOUSLY CONSIDERED FOR A JOB WILL NOT BE HELD/CONSIDERED FOR FUTURE JOBS. IF YOU ARE INTERESTED, YOU MUST RE-APPLY.

## SUBMIT APPLICATION TO:

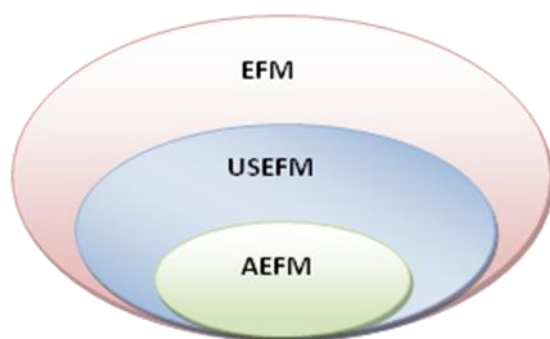
Human Resources Office  
Through the Mailroom, Chancery  
American Embassy, Accra  
P.O. Box GP 194  
Cantonments – Accra

## POINT OF CONTACT:

Telephone: 0302-741000  
Fax: 0302-741389  
E-mail: [AccraHRO@state.gov](mailto:AccraHRO@state.gov)

To get a copy of this vacancy announcement, please log on to our website at:  
<http://ghana.usembassy.gov/jobopportunities.html>

## DEFINITIONS



This diagram demonstrates how an Appointment Eligible Family Member (AEFM) is also a US-citizen Eligible Family Member (USEFM) as well as an Eligible Family Member (EFM).

1. **Eligible Family Member (EFM):** An individual related to a US Government employee in one of the following ways:

- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#));
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
- Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.

2. **US Citizen Eligible Family Member (USEFM):** For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:

- US Citizen; and,
- EFM (see above) at least 18 years old; and,
- Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
  1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
  2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.

3. **Appointment Eligible Family Member (AEFM):** EFM (see above) eligible for a Family Member Appointment for purposes of Mission employment:

- Is a U.S. citizen; and
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)) or a child of the sponsoring employee who is unmarried and at least 18 years old; and
- Is listed on the travel orders or approved Form [OF-126](#), Foreign Service Residence and Dependency Report, of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan (AIT), and who is under chief of mission authority; and
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, office of the American Institute in Taiwan.
- Does not receive a Foreign Service or Civil Service annuity

4. **Member of Household (MOH)**: An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:

- Not an EFM; and,
- Not on the travel orders of the sponsoring employee; and,
- Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a US Citizen.

4. **Not Ordinarily Resident (NOR)** – An individual who:

- Is not a citizen of the host country; and,
- Does not ordinarily reside (*OR*, see below) in the host country; and,
- Is not subject to host country employment and tax laws; and,
- Has a US Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

5. **Ordinarily Resident (OR)** – A Foreign National or US citizen who:

- Is locally resident; and,
- Has legal, permanent resident status within the host country; and,
- Is subject to host country employment and tax laws.

EFMs without US Social Security Numbers are also OR. All OR employees, including US citizens, are compensated in accordance with the Local Compensation Plan (LCP).

**CLOSING DATE FOR THIS POSITION: January 12, 2012.**

*The US Mission in Accra, Ghana provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.*

*The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.*